



## Participating Pharmacies

Daya Ltd  
750 Uxbridge Road, Hayes

H.A.McParland  
522 Uxbridge Road, Hayes

Kasmani Enterprises Ltd  
6 Northfields Parade,  
Station Road, Hayes

Alliance Pharmacy  
28 Station Road, Hayes

Alliance Pharmacy  
1266 Uxbridge Road, Hayes

Vantage Pharmacy  
1 Park Parade, Barra Hall  
Circus, Hayes

Medics Pharmacy  
11 Dawley Road, Hayes

NuChem Pharmacy  
24 Coldharbour Lane, Hayes

Pick-Ups Chemists  
Coldharbour Lane, Hayes

Alliance Pharmacy  
236 Yeading Lane, Hayes

Vantage Chemists  
252 Kingshill Avenue, Hayes

Lansbury Pharmacy  
102 Lansbury Drive, Hayes

Grosvenor Pharmacy  
788 Uxbridge Road, Hayes

Sainsburys Pharmacy  
Coldharbour Lane, Hayes

Village Pharmacy  
218 High Street, Harlington

Boots Local Pharmacy  
14-16 Station Road, West Drayton

Budchoice Ltd  
37 Fairfield Road, Yiewsley

Phillips Chemists Ltd  
High Street, Yiewsley

Joshi Pharmacy  
Harlington Road, Hillingdon

Alliance Pharmacy  
380 Long Lane, Hillingdon

Adell Pharmacy  
392 Long Lane, Hillingdon

Puri Chemist  
Ryefield Avenue, Hillingdon

Lawton Pharmacy  
8 Crescent Parade, Uxbridge Road,  
Hillingdon

Oakleigh Pharmacy  
Uxbridge Road, Hillingdon Heath,  
Uxbridge

Orchards Pharmacy  
Laurel Lane, West Drayton

Alliance Pharmacy  
210 Whitby Road, Ruislip

Alliance Pharmacy  
716 Field End Road, South Ruislip

Bouticare Pharmacy  
Howletts Lane, Ruislip

Dallas Chemists  
67 High Street, Ruislip

Harefield Pharmacy  
12E High Street, Harefield

The Malthouse Pharmacy  
The Malthouse,  
Breakspears Road North, Harefield

Contact your GP Surgery if  
you are interested in using the  
Minor Ailment Scheme

Help and advice is also available from:

**NHS Direct**  
**24 Hour advice helpline**  
**Telephone 0845 4647**  
**[www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)**

In an emergency dial 999 or go to your  
local Accident & Emergency department

### Important

Your pharmacist is providing treatment  
and/or advice under the Minor Ailments  
Scheme in line with the symptoms you have  
described. If your symptoms persist, you  
should seek further advice from your doctor.

Please advise your doctor which pharmacy  
you have attended and what advice and/or  
treatment you have already received from  
the pharmacist.

**Hillingdon Primary Care Trust**  
Kirk House, 97-109 High Street  
Yiewsley, West Drayton UB7 7HJ



feel better  
*fast*

minor  
ailments

Hillingdon **NHS**  
Primary Care Trust

### What is the Minor Ailments Scheme?

This scheme means you can get the same advice, treatment and medicine from a participating pharmacy as you would from your GP, but without having to wait for a GP appointment. You can even get your medicines free if you are normally exempt from paying prescription charges!

The aim of the scheme is to provide easier access to advice and treatment for patients with minor ailments.

If you are experiencing one of the minor ailments listed, ask your GP surgery how you can get involved in this scheme.

ATHLETES FOOT

CONJUNCTIVITIS

CONSTIPATION

COUGH

CYSTITIS

DERMATITIS

DIARRHOEA

EAR WAX

HAY FEVER

HEAD LICE

HIGH TEMPERATURE / FEVER

INDIGESTION / HEARTBURN

MOUTH ULCERS

NASAL CONGESTION

SORE THROAT

THREADWORMS

THRUSH

WARTS & VERRUCA



### What will the pharmacist need?

- A passport number (which you can obtain from your participating GP surgery).
- Proof of your prescription exemption, if you are exempt from paying prescription charges.
- To be able to carry out a full assessment you must go to the pharmacy in person. In case of treatment for children, take the child with you to the pharmacy.



### Questions and Answers

#### Q How does the scheme work?

A You need to register for this scheme with the reception staff at your doctors' surgery. They will give you a 'passport' which you can take to any participating pharmacy to receive treatment and advice without waiting for an appointment.

You must take this 'passport' to the pharmacist **every time** you want advice and treatment from the pharmacist for one of the listed conditions.

#### Q Will I be treated without my passport?

A No. The minor ailment scheme passport is needed for identification purposes, so must be shown to the pharmacist every time in order to use the scheme.

#### Q What will the pharmacist ask?

A The pharmacist will ask about your symptoms in order to give the right advice. On the passport they will make a note of the condition and



treatment given to you. The pharmacist will then return the passport to you, so that you can show it the next time you need advice or treatment. You do not need to use the same pharmacy each time. You can use any participating pharmacy.

#### The passport can be used up to 10 times.

When it is full the pharmacist will keep the passport.

#### Q Will I always get treatment for my complaint?

A You will definitely be given advice, and treatment if necessary. If appropriate, the pharmacist will supply you with medicine to treat your symptoms. Sometimes the pharmacist may decide that you need to see a GP and will refer you back to the surgery without giving you any medicine.

**This medicine is only for you.** It may not be the right medicine for other people, even if they have the same symptoms.

#### Q Will I have to pay for my advice and treatment?

A If you do not normally pay a prescription charge, pharmacists will be able to provide you with advice and/or medicines for minor conditions FREE.

If you normally pay for your medicines you will be charged the retail price of the medicine or prescription charge, whichever is cheaper.

#### Please Note:

You need to be registered with a Hillingdon GP practice that is participating in the scheme.